

Kickstart School B.V.

Supplementary Conditions – Business Market

Supplement to the NRTO General Terms and Conditions for the Business Market 2026 — pursuant to Article 17

Kickstart School B.V. is a member of the NRTO and declares the NRTO General Terms and Conditions for the Business Market 2026 applicable. These supplementary conditions are established pursuant to Article 17 of those NRTO General Terms and Conditions and apply in addition thereto. In case of conflict, the NRTO General Terms and Conditions prevail.

Article 1 — Minimum number of participants and course adjustments

1. A course will proceed with a minimum of four (4) participants.
2. Kickstart reserves the right to provide a shortened course at the same price where there are fewer than four participants. Where there are three participants, the course shall consist of twenty (20) hours in place of twenty-four (24). The contents of the shortened course shall be the same as that of the normal course, with the aim of enabling participants to move up to the next level upon completion.
3. Absence from one or more lessons shall not give rise to a right to repayment (in whole or in part) of the course fee.

Article 2 — Changes of teacher and location

Kickstart reserves the right where necessary to change the course teacher or the location of the course. A change of teacher or location shall not give rise to repayment (in whole or in part) of the course fee.

Article 3 — Additional cancellation and withdrawal provisions

In addition to the cancellation provisions of Article 5 of the NRTO General Terms and Conditions for the Business Market, the following specific rules apply:

1. Participants may still withdraw after the first lesson. Reimbursement of the course fee will only be made where Kickstart receives written cancellation before the start of the second lesson of the course in question. In such a case, only €15 per participant administration fee will be charged.
2. If a participant withdraws at a later stage of the course, the full amount of the course fee will be charged.

Article 4 — Lesson cancellation policy

3. Kickstart operates a standard 24-hour cancellation policy. A lesson may be cancelled or rescheduled free of charge, provided that notice is given at least 24 hours prior to the start time of the lesson. Cancellations or rescheduling made less than 24 hours in advance will be charged at the normal rate. Cancellations must be communicated to the Kickstart administration.
4. The total course duration can never exceed 1.5 times the originally scheduled duration. Lessons falling outside this period will be cancelled without entitlement to a refund.

Article 5 — Payment (supplement to Article 10 NRTO B2B)

1. The invoice will be sent after confirmation of the assignment. If the number of participants changes after the first lesson, a modified invoice will be sent.
2. The invoice must be paid immediately after the first lesson.
3. Payment shall be made by bank transfer to: IBAN NL91 ABNA 0504 4759 40 in the name of Kickstart in The Hague, stating the invoice number.

Article 6 — Course commencement and communication

Each course commences on the date and at the location indicated on www.kickstartschool.nl. The counterparty will receive separate notification of this by e-mail.

Article 7 — Course materials

Course materials are included in the course fee, unless otherwise agreed in writing.

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